

# HOW TO GET STARTED PROCESS MAPPING WITH SKORE

A complex network diagram with numerous nodes and connecting lines, rendered in light gray, serves as a background for the slide. The nodes vary in size and some have concentric circles around them, suggesting a hierarchical or interconnected structure. The diagram is most dense in the lower right quadrant, which is partially obscured by a teal diagonal shape.

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SK()RE

SIMPLE LANGUAGE

# Process Mapping and Analysis

*Versus*

# Process Improvement

# WHY

- What initiative(s) are you aligning to?
- What is the objective?
- How can process improve help achieve that?
- What questions will process maps help answer?

# WHAT PROCESS

- What's keeping you up at night?
- Where do you feel pains?
- Where do you create most value for the customer?
- How do you capture money?
- Where are the biggest potential risks?

# WHERE TO START

- What's the name of the process?
- What's the scope?
- What's the context (The next level up)?
- Who are the subject matter experts?
- Who are the influencers?
- Is there any existing framework or architecture?